



# BEH MHT update to HWBB - 2 Dec 2021

## Natalie Fox and Andrew Wright

# Responding to COVID-19

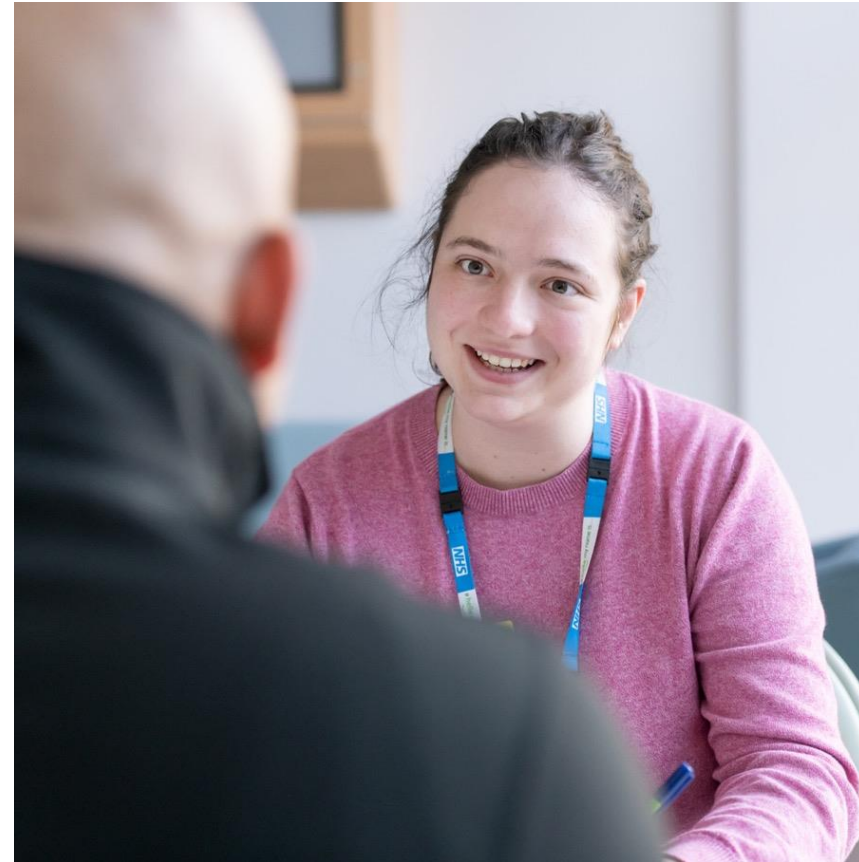
- Our priority over the last 20 months has been responding to COVID-19 through:
  - Keeping our patients and staff safe and supporting their wellbeing
  - 2,000 service users supported through wellbeing checks
  - Diversion hubs and all aged crisis helpline
  - Vaccinations to patients, staff, Enfield care homes and in special SMI / LD hub
  - ECS supporting local acute hospitals including additional step down ward
  - Long COVID clinic established
- We have responded well, but sadly lost a number of colleagues to COVID





# Key current challenges

- Staff recruitment and retention – working with partners on wider solutions, e.g. new roles
- Significant increases in demand:
  - 28% increase in mental health referrals in 2021 compared to last two years
  - 10% increase in Enfield Community Services referrals in 2021 compared to last two years
- Significant increases in the acuity of patients (more seriously ill)
- Pressures on inpatient mental health beds



# Improving inclusion and equalities

- Trust Inclusion Programme creating a fairer and more just culture
- Working with partners to help address local health inequalities
- Addressing low levels of funding for mental health and community health services in Enfield



# Improving our Estate

- Blossom Court opened at St Ann's Hospital in 2020 and we are progressing improvements to the rest of the site
- Eliminated all shared bedrooms across all our wards
- Developed business case to improve the rest of our estate
- Ongoing improvements to therapeutic environments for our patients





# Transforming our services

Our service users have told us they want:

- Care delivered closer to home
- Improvements in our environments
- Equitable access to high quality care
- Support with jobs, housing, physical health

To help achieve these improvements, we are investing £50m in changing our services over the next four years



# Our Transformation Programme

- Developing our **mental health crisis services** to provide quick, effective care at home or in the community and reducing A & E attendances
- Strengthening **community mental health services** to provide early treatment and personalised care
- Improving **CAMHS services** to ensure rapid, equitable access and immediate support for young people in crisis
- Transforming **Enfield Community Services** through improved access to services for local people, development of care home support, more agile working for staff and improving care environments

# Partnership with C&I

Increasing our partnership with Camden & Islington, focusing on:

- Reducing health inequalities
- Eliminating unwarranted variation and inconsistencies
- Creating a sustainable workforce
- Improving outcomes for patients and carers

